



Should You Be Doing Banking-As-A-Service?

by Steve Brown Topics: technology, fintech, digital banking

Summary: Could Banking-as-a-Service be an option for your institution? Let's explore the "whys" for your institution.

The most popular desserts in the US are: chocolate chip cookies, apple pie, cheesecake, pecan pie, carrot cake, and ice cream. It is likely that at least one of these dessert offerings is making your mouth water. So, while you ponder your next sweet treat, we provide you with some information on setting up another type of offering: Banking-as-a-Service (BaaS).

BaaS is an end-to-end process that allows financial institutions to provide more services through application programming interfaces (APIs) with third-parties seamlessly. BaaS not only provides customers with value-added services, but could also create a new revenue source for your institution.

One example: A Northeast CFI formed partnerships with several leading fintechs, offering its savings account and other products and services directly within the fintechs' mobile apps and websites.

This CFI does this through open APIs created using a vendor's technology platform that provides APIs for every banking operation. This way, the institution doesn't have to reinvent the wheel, not only saving time, but also overhead costs in maintaining an expensive in-house development team.

Another CFI in the Pacific Northwest is providing wholesale banking services to broker-dealers and digital financial services companies via its BaaS platform. Such companies can offer their clients traditional banking products, including checking accounts and sweep products with FDIC insurance, debit and credit cards, and credit facilities.

Why should your financial institution consider BaaS offerings? Because most customers are demanding at least some digital banking options these days.

But it doesn't stop there -- the possibilities are practically endless for BaaS offerings built within the apps and websites of all kinds of companies, and not just fintechs. For example, home improvement stores offering specials on kitchens or flooring can also let consumers apply for credit cards to pay for those big purchases directly on their website or app. That may increase the chance that the consumer will make those purchases -- and it brings in additional business to CFIs that provide such credit cards via their BaaS offerings.

Your CFI may want to consider BaaS for several reasons:

- 1. It can **open up new revenue streams**, by either charging the non-bank a monthly fee for access to your BaaS platform or charging a la carte fee for each service used.
- It can <u>lead to additional partnerships</u> with fintechs and other non-banks, keeping your bank on top of the latest trends that digital natives will come to expect.
- 3. Lastly, as an early adopter, your financial institution will be **ahead of the curve**, as BaaS will become table stakes much sooner than you think.

While it will take some careful consideration and research, you may want to start checking out your options for BaaS. Planning it into your strategic plans for the future could help you stay on top of this

fast-moving technology wave.

ECONOMY & RATES

Rates As Of: 08/05/2020 06:36AM (GMT-0800)

Treasury	Yields	MTD Chg	YTD Chg
3M	0.09	0.01	-1.45
6M	0.10	0.02	-1.47
1Y	0.12	0.01	-1.45
2Y	0.12	0.01	-1.45
5Y	0.22	0.01	-1.47
10Y	0.55	0.02	-1.37
30Y	1.23	0.04	-1.16
FF Market	FI	FF Target	
0.10		0.25	
SOFR		Prime	
0.09		3.25	

BANK NEWS

OCC Discusses Resilience Plans

The <u>OCC advises that financial institutions need to take an "all-hazards approach"</u> when creating a complete operational resilience framework, including change management processes. Institutions also need to manage reputational, compliance, and strategic risks related to these efforts.

Improving Trend

We analyzed data from the TSA that tracks the number of people going through checkpoints and found some interesting trends worth sharing. In July, traveler throughput averaged $\sim 26\%$ of the same period 1Y ago, but that is up from $\sim 19\%$ in June, $\sim 10\%$ in May, and $\sim 5\%$ in April at the height of the coronavirus lockdown. Looking forward if the trend can hold (albeit w/few data points to use to project), it looks like we could be back to $\sim 50\%$ or so by year-end. Certainly better than the $\sim 5\%$ low and on the mend.

Alternative Housing

Students hoping to return to college this coming semester are booking hotels around their schools and the hotels are running deals to improve occupancy levels. CNBC reported one hotel near a university in Syracuse is offering students a rate of \$1,650 for one month and \$1,550 per month for 3 months. Banks with hotel exposure in the loan book that are near universities may want to point this out to your borrowers and help as needed to get something similar set up to protect your loan and borrower during this difficult time.

ON-DEMAND HELP FOR FINANCIAL INSTITUTIONS

Financial institutions face many difficult challenges, but you are not alone. Our experts stand ready to help you address a variety of issues. Find out more about <u>our solutions</u> today.

Copyright 2018 PCBB. Information contained herein is based on sources we believe to be reliable, but its accuracy is not guaranteed. Customers should rely on their own outside counsel or accounting firm to address specific circumstances. This document cannot be reproduced or redistributed outside of your institution without the written consent of PCBB.