



## The Seven Deadly Cyber Threats

cyber security risk management

**Summary:** According to Chicago Fed research, there are 7 cyber threats that are the most common in community banks. Make sure you know them all and what to do.

***This week, as we wind up the year, we wanted to do something a little different. With over 230 BIDs published a year, you may have missed a few. In that case, we wanted to bring you our most popular BIDs for 2017, according to your peers.***

***Happy reading and Happy Holidays!***

Did you know that research finds 85% of successful data breaches target the top 10 known vulnerabilities? That isn't the news here though. What is news is that all of those breaches could have been prevented because patches were available. The companies impacted had not updated their patches. Now you know why regulators are focused on something as mundane as asking about patch updates during IT exams.

Educating employees and customers about the myriad common cybersecurity threats that community banks increasingly face is critical. According to Chicago Fed research, there are 7 cyber threats or cyber-related risks that are the most common in community banks. We cover all but third-party vendor risk, which we recently discussed on Mar 16th.

**Malware:** This one is perhaps the best known and most widely discussed. It represents any software that is used to disrupt computers or networks, gather information or access private systems. As you likely know, malware typically works by breaching a bank's network through vulnerabilities or weak points of attack, and can infect storage media like USB sticks, mobile phones or tablets. These are often connected to computers, and through malware, hackers deliver computer viruses, ransomware, spyware and botnets. Since malware is often distributed via drive-by downloads, email attachments, file sharing or phishing, it is the most common cyber risk. Prevention is about educating your employees and doing regular IT updates.

**DDoS:** Distributed denial of service attacks have been on the rise over the past 5Ys as a main attack type on US banks. Here, cybercriminals utilize millions of computers to send simultaneous requests to a single bank computer or website. This floods the system so the bank's network is shut down or disrupted. While IT teams are distracted dealing with this issue, cyber criminals attack elsewhere and try to slip through defenses. Prevention here includes limiting router flows, adding filters, layering defenses, timing out open connections and increasing network scale.

**Takeover:** Corporate account takeover happens when cybercriminals essentially steal the identity of a business. They take control of a business customer's bank account, steal legitimate online banking credentials and then use those to process a money transfer to an offshore account. Prevention here includes setting more safeguards and closely monitoring suspicious activity (business), as well as following proper procedures to the letter and alerting clients of oddities (banks).

**Leakage:** Data leakage is the unauthorized transfer of confidential data without permission from the bank. This can happen either electronically or through storage devices such as USB drives. These incidents can also

be intentional or unintentional, and, according to SANS Institute, nearly 75% of data leakage incidents involve customer data. Prevention includes disabling thumb drives and installing software that tracks, quarantines, notifies and blocks such attempts.

**Vulnerabilities:** Mobile and web application vulnerabilities are essentially flaws within the applications that sit on smart phones or at a bank's website. These flaws are discovered by hackers and exploited to gain access to your mobile or online platform. Once inside, hackers steal data, take over customer accounts or even take control of a bank's internal network. Unfortunately, the more mobile banking continues to grow, the greater this risk. Prevention includes improving server controls, improving authentications/authorizations and adding encryption.

**Changes:** Weaknesses in project or change management commonly occur as a result of poor documentation and risk analysis. These can expose a bank's systems and important data. Since banks use project management to manage changes in their IT infrastructure, support new business processes or integrate new technologies and products, vulnerabilities in these processes can be exploited by cybercriminals to gain access. The best thing to do here is to review your change management processes and beef them up as needed to ensure a quality structure.

Recall that regulators view cyber risk as a national security issue that goes well beyond banking, so take proactive, strong and continual steps to protect yourself and your data.

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